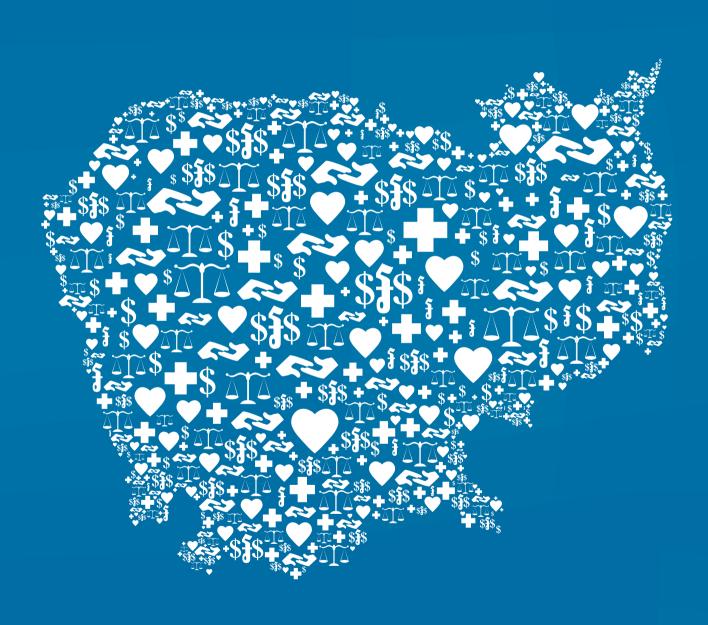
# REFERRAL DIRECTORY Services for Returned Migrants and Survivors of Trafficking

Cambodia 2012





### Kingdom of Cambodia Nation Religion King

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# Ministry of Social Affairs, Veterans and Youth Rehabilitation

Number 1646 MOSVY

Day 04 Month July Year 2012

### Letter from H.E. It Sam Heng

Ministry of Social Affairs, Veterans, and Youth Rehabilitation

After I have read this **Referral Directory: Services for Returned Migrants and Survivors of Trafficking, Cambodia 2012** I observe that this referral directory offers a lot of important information related to coordination and networking services, recovery and psychosocial support services, legal assistance, medical services, and skills training and job placement services in order to meet the needs of returned migrants and survivors of human trafficking who need to be reintegrated or returned to their communities.

This *Referral Directory 2012* will be helpful to the society, ministries, national level social workers, regional level non-government organizations, border authorities, and community-based service providers that work with migrant workers and survivors of human trafficking to find appropriate referral services for their clients. At the same time, this directory may be a tool for migrant workers and survivors of human trafficking to find assistance themselves.

This **Referral Directory 2012** will play an important part in achieving the Millennium Development Goals of Cambodia, and the Anti-Human Trafficking and Victim Reintegration programs of the Ministry of Social Affairs, Veterans, and Youth Rehabilitation, and the national strategic plans, especially the strategic plans related to promoting high living standards for Cambodian people, and reducing poverty through providing skills trainings.

I strongly believe that the *Referral Directory 2012* will become an important tool for ministries, government institutions, and other related non-governmental organizations to help Cambodian people in a meaningful and effective way. On behalf of the Ministry of Social Affairs, Veterans, and Youth Rehabilitation, I would like to request all service providers to use this *Referral Directory 2012* broadly and correctly in order to help returned migrant workers and survivors of human trafficking who need to be returned and/or reintegrated back into communities in Cambodia so they can receive the appropriate referral services at all times.

On behalf of the Ministry of Social Affairs, Veterans, and Youth Rehabilitation, I would like to give thanks to the National Working Group of the Ministry of Social Affairs, Veterans, and Youth Rehabilitation and Chab Dai Coalition who have coordinated and produced this *Referral Directory 2012* with close cooperation with the National Committee to Lead the Suppression of Human Trafficking, Smuggling, Labor Exploitation and Sexual Exploitation in Women and Children, International Labour Organization (ILO), the Australian aid program, and other partner organizations.



# REFERRAL DIRECTORY

### Services for Returned Migrants and Survivors of Trafficking

Reintegrated survivors of human trafficking and migrants returning from overseas work often need access to a variety of services, including legal counseling and advice, job and life skills training, trauma recovery support, and intensive case management.

This **Referral Directory 2012** is an important tool for national & regional social workers, border authorities, and community-based service providers working with Cambodian migrants & trafficked persons and aims to assist these stakeholders to make appropriate and effective referrals for their clients.

The **Referral Directory 2012** specifically focuses on services available for migrants and/or survivors of human trafficking who have been reintegrated or returned home to their communities in Cambodia. Thus, the directory does not include those organizations offering only long-term shelter facilities, but focuses on community-based service providers. The directory includes the contact details and program descriptions of direct service providers, as well as the contact information for Cambodian embassies in the region and regional coalitions working to combat human trafficking.

For ease of reference, the referral directory is divided into four regions, with services in Phnom Penh listed separately. The booklet has been designed based on the idea that the community is the ideal place for holistic recovery and rehabilitation, and that both migrants and survivors of trafficking should be linked to services available in their own communities, or as

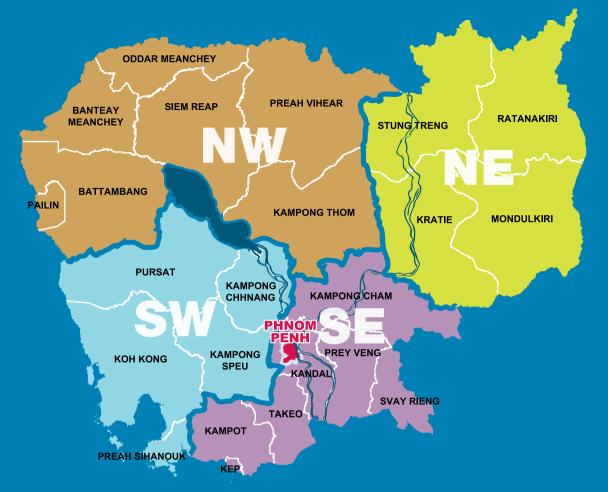
close to there as possible. To further facilitate this, the beginning of each section includes a short summary of services in the region, as well as details on the nearest province where additional services are available.

# The directory includes five categories of community services:



Social service providers and first-responders such as border authorities and anti-trafficking police play an important role in assisting clients to access appropriate services. It is our hope that, through the use of this directory, survivors of trafficking and returned migrants will have greater choice in, and access to, the support services they require to become self-sufficient, empowered individuals, who are able to rebuild their lives within their communities in Cambodia.

# Quick Reference of National Hotline Numbers: National Anti-Human Trafficking and Juvenile Protection Police Hotline 023 997 919 / 017 276 222 LSCW 24/7 Anti-Trafficking Hotline 077 455 516 Child Helpline (Toll-Free in Phnom Penh only) 1280 Ministry of Foreign Affairs Legal and Consular Department 023 21 26 41



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# Safe Migration Tips to Share

Potential migrants may come to your organisation to ask about migrating for work. When providing information, you should highlight the following safe migration tips.

Ask lots of questions! Talk to lots of people before you make the decision to migrate, especially your family and friends. Returned migrants, NGOs, Migrant Resource Centres, and other community based organisations can also help answer your questions about what living and working abroad is really like.

Migrate legally. Legal migrants have a passport, visa, and work permit and sign a contract with their employer. You are more likely to be protected in your home country and the workplace if you are legal. Irregular migrants are at much greater risk of being exploited and may be arrested, detained in the destination country and deported.

# Safe Migration Tips

3

Check with the authorities and others that your recruitment agency is licensed and has a good reputation. Review the contract with the agency and the contract with the employer. Keep receipts for all payments made in the recruitment and migration process.

4

**Sign a contract with your employer.** Make sure you understand what is included in the contract. If your recruiter or employer is asking you to work without a contract, it is a warning sign that your employer may be planning to take advantage of you.

5

Make photocopies of your important documents - including your passport, visa, work permit, and signed contract - leave one copy with your family and another with the Migrant Worker Resource Centre or an NGO.

# Safe Migration Tips

### Know whom to contact if you have a problem abroad.

Make a list of important contact details prior to your departure. Leave one copy with your family and take the other with you. This includes numbers of the Embassy, NGOs, trade unions, migrant associations, your family, friends and anyone else who might assist you in your host country. Try to memorize at least one of these numbers!

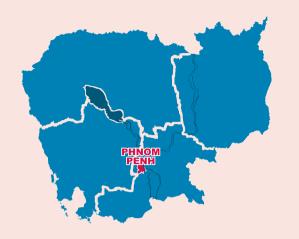
**Stay in contact.** Regularly communicate with your family and friends to let them know you are safe. Try to meet others and build a network of support in your host country.

For more information, visit a Migrant Worker Resource Centre (MRC) or drop-in centre. Staff have been trained to give advice on migrating for work – the jobs available, potential risks and benefits, the migration process, rights at work, and how to keep safe. They provide help understanding contracts, passports and visas requirements. The MRC can also refer migrants to other service providers that do work related to migration, like vocational training or language lessons or medical or health checks.

### Contact details for the MRCs listed in this referral booklet:

- Kampong Cham province (see page 31)
- Prey Veng province (see page 34)
- Battambang province (see page 16)

# Phnom Penh Overview



Phnom Penh is the capital of Cambodia. The majority of services for trafficked persons and returned migrants are centralized here, including head offices for regional service providers. A full range of services are available in Phnom Penh, such as legal counseling, investigation and prosecution assistance, recovery and psychological support services (including several emergency and mid-term shelters), medical clinics, and options for vocational training and employment placement agencies. The ministries of the Royal Government of Cambodia are also based in the capital, as is the headquarters of the Anti-Human Trafficking and Juvenile Protection police (023 997 919 or 017 276 222), where complaints and cases of human trafficking can be reported.

HOTLINE NUMBERS	IN PHNOM PENH
Child Helpline (toll-free)	1280
ChildSafe Hotline	012 311 112
National Anti-Human Trafficking and Juvenile Protection Police Hotline	023 997 919 / 017 276 222
LSCW 24/7 Anti-Trafficking Hotline	077 455 516

### PHNOM PENH \*



### **Coordination & Networking**

### **CHAB DAI COALITION**

- Immediate community-based counselling and legal assistance for men, women, and children who are victims of trafficking, rape and/or labour exploitation and referral to appropriate recovery and legal services
- Networks with anti-trafficking stakeholders in Cambodia, and abroad including Malaysia, Thailand, and South Africa

24/7 Case Referral Ho	otline 012 532 554
E-mail	chan.saron@chabdai.org
Website	www.chabdai.org
S O O O O O O O O O O O O O O O O O O O	

### COORDINATION OF ACTION RESEARCH ON AIDS AND MOBILITY (CARAM CAMBODIA)

- · Case management and repatriation support for victims of labor exploitation and human trafficking
- Refer returned migrants to social support services and skills training courses (make-up and tailoring)
- Legal counseling and representation in court

Reintegration and follow-up of migrants to communities

Mr. Meas Saneth (Progra	m Director)
Tel	012 949 914
E-mail	.caraminfo@online.com.kh
Website	.www.caramcambodia.org
Vote	

### FRIENDS INTERNATIONAL

• 24/7 ChildSafe crisis response hotline -Emergency case intervention related to any child abuse or child in danger

### ChildSafe Hotline Number....... 012 311 112

Mr. Sann Oudom (Case Management Specialist) Tel......011 895 675



### **Recovery and Psychosocial Support Services**

### AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)

- Legal investigation for cases of sex trafficking for women and children
- Women's shelter (childcare, medical care, psychosocial support, and family tracing)
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills.

Hotline	012 888 840
Mr. Mam Khon (Director of AFES	SIP Center)
Tel	012 849 788
E-mailt	
Website	www.afesip.org
Note	

### THE CAMBODIAN CENTER FOR THE PROTECTION OF CHILDREN'S RIGHTS (CCPCR)

- Shelter for females (3-25 years)
- Counseling, education, English & computer lessons, art therapy, and weaving and farming skills training
- · Reintegration assistance

Mr. Nget Thy (Director)	
Tel	012 729 895
Ms. Pok Bunna (Shelter Manag	
Tel	012 731 793
E-mail	info@ccpcr.org.kh
Website	www.ccpcr.org.kh

# CAMBODIAN WOMEN'S CRISIS CENTER (CWCC)

- Drop-in crisis center, emergency medical care, and safe shelter
- Vocational training and job placement assistance and/or income generation support
- Legal advice and legal representation

Mr. Pok Panha Vichet (Director) Tel012 545 401	
OFFICE	
Soph	

# CAMBODIA WOMEN DEVELOPMENT AGENCY (CWDA)

- Shelter for females (10-25 years) who are victims of labor or sex trafficking, rape, and/or domestic abuse
- Counseling, legal advocacy, formal education, vocational training, and reintegration planning

Ms. Hun Phanna (Director) Tel	
OFFICE E-mail Website	cwdagency@gmail.com
Note	

### **FIRST STEP CAMBODIA**

- Free and confidential community-based social services and support for males (and their families) affected by sexual abuse and exploitation
- Assistance in accessing medical services and legal support
- Training, consultation and support to NGO staff working with males

Referral Inquiries	0 369 ia.org
Note	

### **HAGAR**

- Trauma Recovery Center, including shelter and community-based care, legal services, case management, education, and counseling for women and children
- Career Pathways Program (6-weeks): job skills training, career counseling, and job placement assistance

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### **HEALTHCARE CENTER FOR CHILDREN (HCC)**

- Healthcare, counseling, educational support, and skills training for young women
- Temporary shelter for trafficked victims

Ms. Ly Sotheary (Director)	
Tel	012 252 779
E-mail	terrily1709@gmail.com
Ms. Sok Saran (Admin & Fir	nance Officer)
Tel	012 592 216
E-mailhcc	adm.fin@online.com.kh
Website	www.hcc-cambodia.org

### MITH SAMLANH

- Residential care for children and youth (0-24 years)
- Informal education, life skills, medical care, psychosocial support, and drug detoxification program
- Skills training (for children and youth (under 24 years): cooking, sewing, beauty and hairdressing, welding, electricity, electronics, motorbike and car repairs
- Job placement, formal education support, and family reintegration

Ms. Map Somaya (Program Director)
Tel023 220 596
E-mailsomaya@mithsamlanh.org
Mr. Pin Sokkom (Drug Project Coordinator)
Tel012 875 859
E-mailsokkom@mithsamlanh.org
Websitewww.mithsamlanh.org
Websitewww.streetfriends.org
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### **MOTHER'S HEART**

- · Crisis pregnancy counselling and support for all women facing an unwanted or unplanned pregnancy (all ages, married and single)
- Case management services and appropriate referrals

Mr. Chea Nara (Manager) Tel
Tel
E-mailsomphors.mothersheart1@gmail.com
Website www.mothersheart-cambodia.org
Note

### TRANSCULTURAL PSYCHOSOCIAL ORGANIZATION CAMBODIA (TPO)

- Psychosocial counseling and psychiatric treatment and care
- Self-help groups for victims of trafficking (selfesteem and self-confidence raising)
- Community based care and treatment

Hotline for Counseling 017 555 114
Mr. Pich Panha (Project Coordinator)
Tel012 854 206
E-mail pichpanha@tpocambodia.org
Websitewww.tpocambodia.org
a to Z

### **TRANSITIONS**

- · Shelter for female victims of sex trafficking or sexual exploitation (13-19 years)
- Psychosocial support, counseling, health services, education, job skills training and placement
- Star House is a secondary transitional apartment residence for reintegrated girls as a first step for independent living

E-mail	referrals@transitionsglobal.org
	www.transitionsglobal.org
Note	
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### **WORLD HOPE INTERNATIONAL**

- · Short-term crisis care for female victims of trafficking or rape (5-17 years): safe housing, family assessments, medical care, counseling, and education
- Early reintegration when possible, or referrals to mid- or long-term shelters

Phnom Penh Admissions		
Note		



### **CAMBODIAN DEFENDERS PROJECT (CDP)**

• Legal aid to trafficked persons.

Mr. Sam OeunSol	k (Director)
Tel	023 214 029 / 012 90 11 99
E-mail	samoeunsok@googlemail.com
OFFICE	012 781 125 / 012 517 215
Website	www.cdpcambodia.org
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# CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Case handling & repatriation support for victims of labor exploitation and human trafficking from destination countries

Ms. Chuon Chamrong (Head of Women and Children's Rights Program)

lel	012 832 069
E-mail	c_chamrong@yahoo.com
Ms. Lim Mony	(Deputy Head of Women's Section)
Tel	012 834 449
Website	www.adhoc-chra.org



# CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance.

24/7 Assistance
Ms. Sao Chanhorm (Monitor Coordinator)
Office 023 727 102 / 023 216 602
E-mailcontact@licadho-cambodia.org
Websitewww.licadho-cambodia.org
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### **CHAB DAI COALITION**

- Immediate community-based counselling and legal assistance for men, women, and children who are victims of trafficking, rape and/or labour exploitation and referral to appropriate recovery and legal services
- Networks with anti-trafficking stakeholders in Cambodia, and abroad including Malaysia, Thailand, and South Africa

24/7 Case Referral H	otline 012 532 554
	chan.saron@chabdai.org
Website	www.chabdai.org
Note	

# COMMUNITY LEGAL EDUCATION CENTER (CLEC)

- Rescue, repatriation, legal consultation, and legal representation for victims of trafficking and/or labor exploitation
- Reintegration support, and referrals to other appropriate social services.

### **HUMAN RIGHTS VIGILANCE OF CAMBODIA**

- Assists trafficked persons to find legal support (filing complaints and identifying lawyers)
- Indirect intervention through networking and referrals with anti-human trafficking stakeholders in Cambodia and Thailand

Mr. Kim Sovann (Executive Director) Tel012 957 28: E-mailvigilance@online.com.kl		
Note		

### **LEGAL AID OF CAMBODIA (LAC)**

- · Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training

Mr. Run Saray (Executive Director) Tel012 83 83 4
OFFICE
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# LEGAL SUPPORT FOR WOMEN AND CHILDREN (LSCW)

- Legal assistance and support to male and female victims of trafficking and cross-border labor exploitation
- Repatriation and reintegration support for victims of trafficking and abused migrant workers
- Advocacy for the human and labor rights of migrants, including domestic workers and trafficking victims
- Support available in all 24 provinces across Cambodia

Anti-Trafficking 24/7 Hotline 077 455 516
Mr. Mom Sokchar (Program Manager)
Tel012 94 37 67
E-mailsokchar_mom@lscw.org
Mr. Chhorn Reasey (Project Officer)
Tel023 220 626
E-maillscw.tip@gmail.com
Website www.lscw.org
Z S S S S S S S S S S S S S S S S S S S

# SOUTH EAST ASIA INVESTIGATIONS INTO SOCIAL AND HUMANITARIAN ACTIVITIES (SISHA)

24-Hour Hotline Number

 Investigation and immediate aftercare and legal support to men, women, and children who are victims of human trafficking, sexual abuse or exploitation.

Z4 Hour Hount Humber
Ms. Erin La Croix (Country Director)
E-mail erin@sisha.org
Website www.sisha.org
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# THE CENTER FOR GLOBAL IMPACT (DAUGHTER'S PROJECT)

- Shelter, basic needs support, medical services, and vocational training (tailoring wedding and party dresses) for trafficked females (16-25 years)
- Two-year professional training program and job placement assistance for graduates

Ms. Sath Theary (Operati	ons Director)
Tel	012 739 078
E-mail	thearyario.cgi@gmail.com
Website www.dau	ghtersbridal.blogspot.com
Website www	.centerforglobalimpact.org
N Cott	

### DAMNOK TOEK CAMBODIA

- Vocational training: tailoring for children inside the shelter and in the community
- Mid- and long-term shelter
- Basic medical care and nutritional/food support

Mr. Sou Malai (Representativ	,
Tel E-mail	
Website	.www.damnoktoek.org
Note	

### **HAGAR**

- Trauma Recovery Center, including shelter and community-based care, legal services, case management, education, and counseling for women and children
- Career Pathways Program (6-weeks): job skills training, career counseling, and job placement assistance

Intake Case Hotline 069 202 905 / 023 211 962
Ms. Weihui Wang
(Case Management Operations Manager)
Tel 070 333 229 / 023 211 962
E-mailinfo@hagarinternational.org Websitewww.hagarcambodia.org
Note:

017 382 877

# KHMER WOMEN COOPERATION FOR DEVELOPMENT (KWCD)

- Short-term vocational training for victims of trafficking (men, women, and children) in all 24 provinces
- Job placement assistance for clients (post-training)

Mr. Deoun Chandara (Program Officer)

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### MITH SAMLANH

- Informal education, formal education support, and skills training (for children and youth (under 24 years): cooking, sewing, beauty and hairdressing, welding, electricity, electronics, motorbike and car repairs
- Job placement, formal education support, and family reintegration

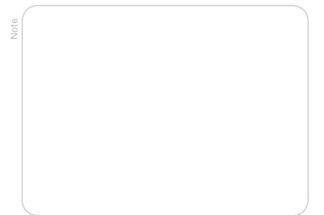
Ms. Map Somaya (Program Director)

Note

### **OPEN ARMS CAMBODIA**

 Vocational skills training: hairdressing, beauty, tailoring, cooking, housekeeping and hospitality

Ms. Vanna Yourn (Manager)



### PHNOM PENH JOB CENTER

 Employment and labor market information services for job seekers, employers, and training providers

Toll Free Number......016 786 655 (for 015 / 016 / 081 / 087)

ADDRESS: National Technical Training Institute (NTTI) - Russian Federation, Sangkat Tek Thla, Khan Sen Sok, Phnom Penh

OFFICE

oto Z

### **SAK SAUM**

- Income generation, sewing and life skills training for female returned migrants and victims of trafficking (over 18- 32 years)
- Counseling, Khmer and English literacy classes, and community housing available

Ms. Kang Theavy (National Director)

Note

# VULNERABLE CHILDREN ASSISTANCE ORGANIZATION (VCAO)

- Community-based vocational training: hairdressing, beauty, cooking, agriculture, motorcycle repair, and handicrafts
- Legal assistance to trafficked persons
- · Long- and short-term shelter
- Counseling and medical support

Mr. Chea Pyden (Executive Director)

Website ...... www.vcao.org.kh



# North West Cambodia Overview



The North West (NW) region of Cambodia borders both Thailand and Lao PDR. Apart from Phnom Penh, the NW region has the widest range of services available to survivors of trafficking and returned migrants, especially in the provinces of Siem Reap, Battambang, and Bantey Meanchey (which includes Poipet City, the international border crossing between Thailand and Cambodia). Services in these three provinces include legal assistance, recovery and psychological services, vocational training, job placement assistance, medical clinics, and drug rehabilitation programs. There is also a Migrant Resource Center in the provincial town of Battambang (see page 16).



### BANTEAY MEANCHEY >



### **Coordination & Networking**

### **BORDER ISSUES GROUP FOR CHILDREN (BIG C)**

- Cross-border network sharing information related to human trafficking and migration between Cambodia and Thailand.
- Investigation and referrals to appropriate social and legal services.

Ms. Chhea Manith (Manager of the Shelter)
Tel......012 725 057
E-mail.....ptcosvy@camitel.com

Note

### **BORDER VICTIMS SUPPORT TEAM (BVST)**

- Outreach and protection program for children on both sides of the Poipet border (Thailand & Cambodia)
- Basic medical support, coordination and referral to appropriate social and legal services

Mr. Voek Naroeun (Coordinator)

### **POIPET TRANSIT CENTER (PTC)**

- Temporary accommodation (one night) for victims of trafficking (women and children)
- Family tracing and assessment
- Assistance with reunification and follow-up
- Referral to service providers through NGO partners

Ms. Chhea Manith (PTC Manager)

ptcosvy@camiter.com



# Recovery and Psychosocial Support Services

### **CAMBODIAN HOPE ORGANIZATION (CHO)**

- · Shelter for female victims of trafficking
- Vocational and life skills training and income generation opportunities: cafe, bakery, sewing, and screen printing

Note

### CAMBODIAN WOMEN'S CRISIS CENTER (CWCC)

- Safe shelter including vocational training, literacy, and job placement assistance and/or income generation support
- Investigation, documentation, legal counselling and representation for human trafficking, rape, and domestic violence cases
- Medical care, psychosocial support, literacy and life skills classes, and childcare center
- Safe migration information booth at Poipet border (funding by Lotus Outreach)

Mr. Suong Sopheap (Regional Manager)

Note

### **DAMNOK TOEK**

- Rehabilitation of children: substance abusers, street living children, and victims of trafficking
- Informal and formal education, drop-in center, non formal education center, and vocational training options
- Family tracing and reunification

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### **POIPET TRANSIT CENTER (PTC)**

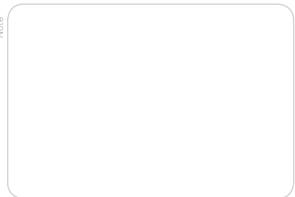
- Temporary accommodation (one night) for victims of trafficking (women and children), and family tracing and assessment
- Assistance with reunification and follow-up
- Referral to service providers through NGO partners

# TRANSCULTURAL PSYCHOSOCIAL ORGANIZATION CAMBODIA (TPO)

- Psychosocial counseling
- Self-help groups for victims of trafficking (selfesteem and self-confidence raising)
- · Community-based care

# WORLD VISION CAMBODIA & WORLD VISION THAILAND

- Formal and informal education to trafficked children
- Learning center: training on safe migration and vocational skills
- Counseling (within shelter)





### **Legal Assistance**

# CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

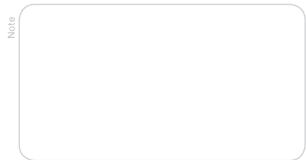
Mr. Soum Chankea (Provincial Coordinator)
OFFICE

# CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

### **LEGAL AID OF CAMBODIA (LAC)**

- · Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training





### **CAMBODIAN HOPE ORGANIZATION (CHO)**

- Shelter for female victims of trafficking
- Vocational and life skills training and income generation opportunities: cafe, bakery, sewing, and screen printing

# KHMER WOMEN COOPERATION FOR DEVELOPMENT (KWCD)

- Short-term vocational training support to victims of trafficking (men, women, and children) in all provinces
- Job placement support for clients (post-training)

Mr. Deoun Chandara (Program Officer)

 Tel.
 012 383 538

 E-mail.
 dara\_kwcd@online.com

 Website
 www.kwcd.org

Note

### **WORLD VISION CAMBODIA & THAILAND**

- Formal and informal education to trafficked children
- Learning center: training on safe migration and vocational skills
- Counseling (within shelter)

Mr. Leang Savny (Case Worker)

### **BATTAMBANG**

# HOTLINE NUMBERS IN BATTAMBANG

# Migrant Worker Resource Center Hotline

National Anti-Human Trafficking and Juvenile Protection Police Hotline

Tel...... 023 997 919 / 017 276 222

LSCW 24/7 Anti-Trafficking Hotline

Tel......**077 455 516** 

LICADHO 24/7 Assistance

Tel......066 555 311



### **Coordination & Networking**

# BATTAMBANG JOB CENTER (MIGRANT WORKER RESOURCE CENTER)

- Safe migration counseling (at center and in community) for potential and returned migrant workers
- Assists with and coordinates complaints from migrant workers and their families with Provincial DoLVT and relevant NGOs

Migrant Resource Center Hotline .......097 369 7779

Toll Free Job Center Number .... 016 926 555 (for 015/ 016/ 081/ 087)

ADDRESS: Polytechnic Institute of Battambang Province (PIB) - Prek Mohartep Village, Sangkat Svay Po, Battambang City, Battambang, Cambodia

Mr. Mom Pov (Team Leader)

### STREY KHMER ORGANIZATION

- Coordinates emergency airport pick-up and transportation home for female returned migrants
- Refers clients to appropriate social services, as needed



# Recovery and Psychosocial Support Services

### **KOMAR RIKREAY (KMR)**

- Shelter for children who are victims of domestic violence, bonded labor, or street children
- Medical care, counseling, art therapy, group therapy, and access to formal and non-formal education
- Vocational training for teenagers (over 15 years)



# TRANSCULTURAL PSYCHOSOCIAL ORGANIZATION CAMBODIA (TPO)

- Psychosocial counseling
- Self-help groups for victims of trafficking (selfesteem and self-confidence raising)
- Community-based care





### **Legal Assistance**

# CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- · Referral to recovery shelters, as needed

# CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

 24/7 Assistance
 066 555 311

 Mr. Sun Tek (Coordinator)
 012 955 161

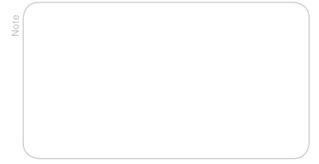
 OFFICE
 053 952 828

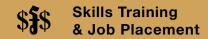
 E-mail
 licadhobb@yahoo.com

 Website
 www.licadho-cambodia.org

### **LEGAL AID OF CAMBODIA (LAC)**

- · Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training





# THE CENTER FOR GLOBAL IMPACT (CULINARY TRAINING CENTER)

- Culinary skills training and English literacy for trafficked females (16-25 years)
- Job placement assistance in Green Mango Cafe & Bakery and/or individual micro-business support (post-training)

Ms. Ly Phala (Manager)	
Tel	017 315 450
OFFICE	053 649 9966
E-mail	GreenMangoCGI@gmail.com
Website	www.greenmangoCGI.com
ote	

### **KAMPONG THOM**



# Recovery and Psychosocial Support Services

# CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Ms. Kun Sitha (Provincial Coordinator)
Tel012 967 19
E-mailkunsitha@gmail.com
Website www.adhoc-cambodia.org
Note

# CAMBODIAN WOMEN'S CRISIS CENTER (CWCC)

- Legal advice and legal representation
- Vocational training, literacy, and job placement assistance and/or income generation support
- Short term shelter (women can stay up to 10 days)

E-mail	062 210 515 .KPTmanager@cwcc.org.kh www.cwcc.org.kh
e (lote	

# TRANSCULTURAL PSYCHOSOCIAL ORGANIZATION CAMBODIA (TPO)

- Psychosocial counseling and psychiatric treatment and care
- Self-help groups for victims of trafficking (selfesteem and self-confidence raising)
- Community-based care and treatment

Mr. Nuth Lady (	ream Leader)
Tel	012 758 338
E-mail	kgthomgiz@tpocambodia.org
Website	www.tpocambodia.org
Note	
2 (	



### **Legal Assistance**

# CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

	0 ,	
24/7 Assis	stance	066 555 300
Mr. Nhoung	Samoeun (Coo	rdinator)
Tel		099 200 668
		licadhokt@yahoo.com
Website	ww	w.licadho-cambodia.org
Note		
Ž		

### **LEGAL AID OF CAMBODIA (LAC)**

- · Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training

Ms. Sim Sovannarith (Branch Manager & Lawyer)

Tel	012 201 190
E-mail	sovannarith_lawyer@yahoo.com
Website	www.lac.org.kh

Note

### **ODDAR MEANCHEY**

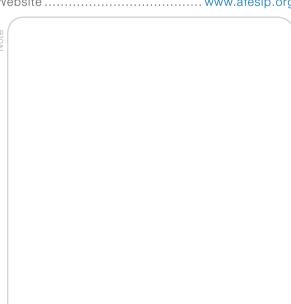


# Recovery and Psychosocial Support Services

# AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)

- Legal investigation for cases of sex trafficking for women and children
- Women's shelter (childcare, medical care, psychosocial support, and family tracing)
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills.

Wis. 1103 Offittially (Oocial Worker)
Tel017 265 131
E-mailoutreach@afesip.org
Website www.afesip.org





### **Legal Assistance**

# CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

### **PAILIN**

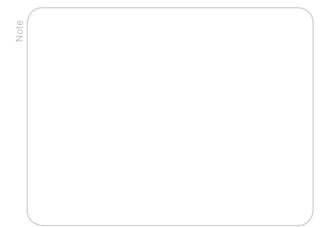


# Recovery and Psychosocial Support Services

# AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)

- Legal investigation for cases of sex trafficking for women and children
- Women's shelter (childcare, medical care, psychosocial support, and family tracing)
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills

Hotline012 888 840Ms. Kong Sopheik (Social Worker)017 265 133Tel.017 265 133E-mail.outreach@afesip.orgWebsitewww.afesip.org





### **Legal Assistance**

### CAMBODIAN HUMAN RIGHTS AND **DEVELOPMENT ASSOCIATION (ADHOC)**

- · Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- · Referral to recovery shelters, as needed

Ms. Prak Sophima (Provincial Coordinator) Tel......012 551 547 Website ...... www.adhoc-cambodia.org



### **Skills Training** & Job Placement

### WOMEN ASSOCIATION FOR COMMUNITY **DEVELOPMENT (WACD)**

- Vocational training for people living in poverty and trafficked persons: agriculture, silk and mat weaving skills
- Financial savings support

Ms. Chao Kim Eng (Operation Director) Tel......011 743 704 / 088 8255 997

E-mail......wacd\_pailin@vahoo.com

### SIEM REAP >



### National Anti-Human Trafficking and **Juvenile Protection Police Hotline**

Tel...... 023 997 919 / 017 276 222

### LSCW 24/7 Anti-Trafficking Hotline

Tel......**077 455 516** 

### LICADHO 24/7 Assistance

Tel......**066 555 305** 

### ChildSafe Hotline

Tel......**017 358 758** 



### Coordination & Networking

### WOMEN'S RESOURCE CENTER

- Drop-in center: free information, counselling support and referrals about the services available to women in Siem Reap
- Educational workshops in Khmer literacy, parenting, legal assistance, and work skills

ADDRESS: #572, Road No 99, Salakanseng Village, Sangkat Svay Dangkhum, Siem Reap

Ms. Khim Pisey (Center Manager)

E-mail..... manager@wrccambodia.org Website ...... www.wrccambodia.org





# Recovery and Psychosocial Support Services

# AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)

- Legal investigation for cases of sex trafficking for women and children
- Women's shelter (childcare, medical care, psychosocial support, and family tracing)
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills

Hotline 012 888 840
Mr. Ly Monirath (Center Manager)
Tel012 969 56
E-mailsrcenter@afesip.org
Website www.afesip.org
Z O O O O O O O O O O O O O O O O O O O

## THE CAMBODIAN CENTER FOR THE PROTECTION OF CHILDREN'S RIGHTS (CCPCR)

- Transit/ halfway house for females (3-25 years) victims of trafficking and migrants workers
- Counseling, education, English & computer lessons, art therapy, and skills training in weaving/farming
- Reintegration assistance

Ms. Sovann Dara (Program Manager)	
Tel	451
E-mail sovann_dara2001@yahoo.c	
E-mailinfo@ccpcr.org	J.kh
Website www.ccpcr.org	J.kh
a to N	

### **CAMBODIAN WOMEN'S CRISIS CENTER (CWCC)**

- Safe shelter, vocational training, literacy, and job placement assistance and/or income generation support
- Legal advice and legal representation

OFFICE	063 963 276
E-mail	. SRPmanager@cwcc.org.kh
	www.cwcc.org.kh
Note	

### **DESTINY RESCUE**

- Shelter for trafficked and sexually exploited females (5-18 years)
- Education and medical care, psychosocial support, vocational training, and postreintegration follow-up care and family support

Ms. Kristin Odell (Country Manager) Tel	077 843	963
Mr. Nhep Sokkheng (Office Manager) Tel(	092 650	599
E-mailsokkheng@destir	nyrescue	.org
Z O O O O O O O O O O O O O O O O O O O		

# TRANSCULTURAL PSYCHOSOCIAL ORGANIZATION CAMBODIA (TPO)

- Psychosocial counseling and psychiatric treatment and care
- Self-help groups for trafficked persons (selfesteem and self-confidence raising)
- Community-based care and treatment

Mr. Pich	Panha (Project Coordinator)
Tel	012 854 206
E-mail	pichpanha@tpocambodia.org
Website.	www.tpocambodia.org
No to to	

### **WORLD HOPE INTERNATIONAL**

- Short-term crisis care for female victims of trafficking or rape (5-17 years): safe housing, family assessments, medical care, counseling, and education
- Early reintegration when possible, or referrals to mid- or long-term shelters

Ms. Kim Malin (Field Operations Manager)

E-mail E-mail	097 974 7873 kimmalin@worldhope.net neangphearun@worldhope.net www.worldhope.org
Note	



### **Legal Assistance**

# CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- · Referral to recovery shelters, as needed

Ms. Mao Yin (Provincial (	Coordinator)
Tel C	12 944 606 / 012 852 723
E-maila	dhocsiemreap@yahoo.com
Website	www.adhoc-cambodia.org
ote	

# CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)

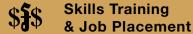
- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance 066 555 305
Mr. Nou Puthyk (Coordinator)
Tel012 959 349
E-maillicadhosp@yahoo.com
Websitewww.licadho-cambodia.org
Note

### **LEGAL AID OF CAMBODIA (LAC)**

- Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training

E-mailch	vyer) 012 932 382 lea_soknourn@yahoo.com www.lac.org.kh
Note	



# AGAPE INTERNATIONAL MISSIONS (RAHAB'S HOUSE)

- Basic healthcare services, psychological support, and emergency housing for women working in beer gardens and night clubs
- Vocational training, job placement assistance, and English and computer classes

Mr. Steve Gherebean (Dire	ector)
Tel	012 484 420
E-mail	sgherebean@ucdavis.edu
Ms. Savry Klot (Assistant)	
Tel	089 270 894
E-mail	klotsavry@gmail.com
Website	www.agapewebsite.org
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### SIEM REAP JOB CENTER

 Employment and labor market information services for job seekers, employers, and training providers

Toll F	ree	Number	016	<b>536</b>	655
		(for 015	/ 016/	081/	087)

ADDRESS: Siem Reap Provincial Training Center - Bunteaychas Village, Sangkat Slor Krom, Siem Reap City

OFFICE	063 210 277
E-mail	.jc_siemreap@nea.gov.kh
Website	www.nea.gov.kh

# North East Cambodia Overview



The North East (NE) region of Cambodia borders both Vietnam and Lao PDR. A number of ethnic minority groups live in this region and very few direct services are available for trafficked persons and returned migrants. Legal assistance is available in most provinces, and one recovery and psychosocial support service provider is in Stung Treng province. The nearest locations for additional recovery and psychological support services, as well as vocational training opportunities, are Kampong Cham province (see page 31) and Siem Reap province (see page 20).







### **Legal Assistance**

### CAMBODIAN HUMAN RIGHTS AND **DEVELOPMENT ASSOCIATION (ADHOC)**

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Kul Midy (Provincial Coordinator)
Tel
E-mailkulmidy@gmail.com
Website www.adhoc-cambodia.org



### **Legal Assistance**

### CAMBODIAN HUMAN RIGHTS AND **DEVELOPMENT ASSOCIATION (ADHOC)**

- · Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Pen Bunna (Provincial Cod	ordinator)
Tel	012 964 056
E-mailk	onnar@camintel.com
Mr. Chhay Thy (Investigator)	
Tel	012 550 171
E-mail	thichhay@yahoo.com
Website www	.adhoc-cambodia.org





### Recovery and Psychosocial **Support Services**

### AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)

- · Legal investigation for cases of sex trafficking for women and children
- Women's shelter (childcare, medical care, psychosocial support, and family tracing)
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills

Hotline	012 888 840
Ms. Ros Chinnary (Social Wo	orker)
Tel	017 265 131
E-mail	
Website	www.afesip.org
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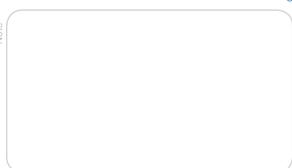


### **Legal Assistance**

### CAMBODIAN HUMAN RIGHTS AND **DEVELOPMENT ASSOCIATION (ADHOC)**

- · Legal aid and legal consultation to trafficked persons
- · Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Chhay Reth (Provincial	Coordinator)
Tel	092 382 227
E-mail	chhay.reth@yahoo.com
Mr. Hou Sam OI (Investiga	tor)
Tel	092 767 879
E-mail	ho_samol@yahoo.com
Website w	ww.adhoc-cambodia.org



# South West Cambodia Overview



The South West (SW) region of Cambodia borders Thailand and the Gulf of Thailand. The region includes source provinces for irregular migrants travelling from Cambodia to Thailand, which often leads to trafficking or labour exploitation. Legal assistance is available in all provinces in the SW region. Recovery and job placement services are only available in Koh Kong, Kampong Speu, and Preah Sihanouk provinces. The nearest location for additional support services is Phnom Penh (see page 6).







### Legal Assistance

### CAMBODIAN HUMAN RIGHTS AND **DEVELOPMENT ASSOCIATION (ADHOC)**

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mr. Sam Chankea (Provincial Coordinator)
Tel
Website www.adhoc-cambodia.org
No to

### **CAMBODIAN LEAGUE FOR THE PROMOTION** AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- · Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance	066 555 301
Mr. Kong Chanmony (Coord	inator)
Tel	012 791 147
E-mail	
Websitewww.	v.licadho-cambodia.org
ote	



### Legal Assistance

### CAMBODIAN HUMAN RIGHTS AND **DEVELOPMENT ASSOCIATION (ADHOC)**

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Mrs. Ouch Bo (Provincial	Coordinator)
Tel	012 948 690
	ouchbo@yahoo.com
E-mail	.adhoc.kgspeu@gmail.com
Website	www.adhoc-cambodia.org
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### **CAMBODIAN LEAGUE FOR THE PROMOTION** AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- · Legal aid and legal consultation to trafficked persons
- · Short-and long term assistance
- Immediate emergency assistance

24/7 Assistance	066 555 306
Mr. Ek Sothea (Coordinato	or)
Tel	089 936 300
E-mailI	icadhokspeu@yahoo.com
Websitew	ww.licadho-cambodia.org



# Skills Training Skills Training Skills Training

### SAO SARY FOUNDATION (SSF)

- Direct recovery and psychosocial services, medical services for at-risk children and victims of human trafficking, labor exploitation and abuse
- Referral for drug rehabilitation and legal assistance
- Income generation, skills training, job placement and medical services

OFFICE	025 210 146 / 025 987 196
Tel	info@ssf.org.kh
Website	www.ssf.org.kh
<b>D</b>	



### **Medical Services**

### **SAO SARY FOUNDATION (SSF)**

- Direct recovery and psychosocial services, medical services for at-risk children and victims of human trafficking, labor exploitation and abuse
- Referral for drug rehabilitation and legal assistance
- Income generation, skills training, job placement and medical services

OFFICE	025 210 146 / 025 987 196
Tel	info@ssf.org.kh
Website	www.ssf.org.kh
Note	
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### KOH KONG V



# Recovery and Psychosocial Support Services

# AGIR POUR LES FEMMES EN SITUATION PRECAIRE (AFESIP CAMBODIA)

- Legal investigation for cases of sex trafficking for women and children
- Women's shelter (childcare, medical care, psychosocial support, and family tracing)
- Vocational training for women: sewing, hairdressing, weaving, jewelry-making, cookery, and life skills

Hotline 012 888 840
Mr. So SoPheak (Social Worker)
Tel017 265 136
E-mailoutreach@afesip.org
Website www.afesip.org
Note

### **HEALTHCARE CENTER FOR CHILDREN (HCC)**

- Transit shelter for men who have been deported from Thailand
- Medical assistance





### **Legal Assistance**

### **CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)**

- · Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- · Referral to recovery shelters, as needed

Mr. Neang Boratino (Provincial Coordinator) Tel	261
OFFICE	
Ms. Tan Kimrany (Investigator)	OIII
Tel	158
OFFICEkimrany24@yahoo.c	
Website www.adhoc-cambodia.	org
Note	

### **CAMBODIAN LEAGUE FOR THE PROMOTION** AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- · Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

<b>24/7 Assistance</b> Mr. In Kong Chit (Coordinator)	
Tel	chit@yahoo.com okk@yahoo.com
Note	

### PREAH SIHANOUK V



### **HOTLINE NUMBERS** IN PREAH SIHANOUK

National Anti-Human Trafficking and **Juvenile Protection Police Hotline** 

Tel...... 023 997 919 / 017 276 222

LSCW 24/7 Anti-Trafficking Hotline

Tel......**077 455 516** 

LICADHO 24/7 Assistance

Tel......066 555 303

ChildSafe Hotline

Tel......012 478 100



### **Recovery and Psychosocial Support Services**

### **M'LOP TAPANG**

- Services for street children and their families, victims of abuse, drug users, and vulnerable young people (under 24 years)
- Education, skills training and job placement assistance, safe shelter, medical care, counseling & legal support, and community reintegration

ChildSafe Hotline	012 478 100
Mr. Eve Sao Sarin (Director)	
OFFICE	034 399 050
E-mail	
Website	www.mloptapang.org
Note	



### **Legal Assistance**

# CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

Ms. Cheap Sotheary (Provincial Coordinator) Tel	512
OFFICE	
E-mailsotheary_cheap@yahoo.co	om
Website www.adhoc-cambodia.c	org
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# CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance	066 555 303
Mr. Boun Narith (Coordinator)	
Tel	015 552 745
E-maillic	cadhosv@yahoo.com
Websitewww.li	cadho-cambodia.org



# Skills Training & Job Placement

### **FOUNTAIN OF LIFE CENTER**

- Informal education (including Khmer, English, and Thai language classes)
- Life skills and vocational training: sewing, hairdressing, and handicrafts
- Care for single mothers and pregnant teenagers

Ms. Sister Kelvin (Directo	r)
Tel	011 919 174
Ms. Kalyanie (Secretary)	
Tel	011 371 321
OFFICE	034 934 724
E-mail	fol.center.cam@gmail.com
Note	

# KHMER WOMEN COOPERATION FOR DEVELOPMENT (KWCD)

- Short-term vocational training for victims of trafficking (men, women, and children) in all 24 provinces
- Job placement support for clients (post training)

Mr. Deoun Chandara (Program Officer)
Tel012 383 538
E-mailinfo@kwcd.org
Websitewww.kwcd.org
ette (

### **M'LOP TAPANG**

- Services for street children and their families, victims of abuse, drug users, and vulnerable young people (under 24 years)
- Education, skills training and job placement assistance, safe shelter, medical care, counseling & legal support, and community reintegration

ChildSafe Hotline 012 478 100	)
Mr. Chheang Rithya	
(Chief, Child Rights Protection Section)	
Tel	j
E-mail ti@mloptapang.org	,
E-mailinfo@mloptapang.org	J
Websitewww.mloptapang.org	J
Note	

# South East Cambodia Overview



The South East (SE) region of Cambodia borders Vietnam and the Gulf of Thailand. The primary vocations in the area are farming and fishing. There are two Migrant Resource Centers in this region in Prey Veng and Kampong Cham provinces (see page 34, 31). Legal assistance is available in every province, while Kampong Cham offers the widest range of services, including recovery and psychological support and vocational training programs. Phnom Penh may also be considered as the nearest location for additional services not available in the SE region.



### KAMPONG CHAM

# HOTLINE NUMBERS IN KAMPONG CHAM

# National Anti-Human Trafficking and Juvenile Protection Hotline

Tel...... 023 997 919 / 017 276 222

### LSCW 24/7 Anti-Trafficking Hotline

Tel......077 455 516

### LICADHO 24/7 Assistance

Tel......066 555 300

### ChildSafe Hotline

Tel......012 557 188



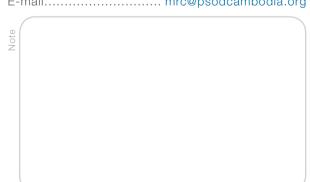
### **Coordination & Networking**

# PHNOM SREY ORGANIZATION FOR DEVELOPMENT (MIGRANT WORKER RESOURCE CENTER)

- Safe migration counseling (at center and in community) for potential and returned migrant workers
- Assists with and coordinates complaints from migrant workers and their families with Provincial DoLVT and relevant NGOs

ADDRESS: No 126, St Pheah Monivong, Chroy Thmar, Sangkat Boeungkok, Kampong Cham City, Kampong Cham Province

Ms. Hany Fiya (Director, PSOD)





# Recovery and Psychosocial Support Services

### **DESTINY RESCUE**

- Shelter for trafficked and sexually exploited females (5-18 years)
- Education and medical care, psychosocial support, vocational training, and postreintegration follow-up care and family support



### **Legal Assistance**

# CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- · Referral to recovery shelters, as needed



# CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance	066 555 300
Mr. Bou Virak (Coordinator)	
Tel	011 858 789
OFFICE	042 941 464
E-mail	
Websitewww	.licadho-cambodia.org
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### **LEGAL AID OF CAMBODIA (LAC)**

- Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training

### KAMPOT AND KEP



### Legal Assistance

# CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- · Referral to recovery shelters, as needed

# CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance	066 555 304
Mr. Seth Vannak (Coordinator)	
Tel	016 757 761
OFFICE	033 932 663
E-mail	
Website www.lic	cadho-cambodia.org
No N	

### **HUMAN RIGHTS VIGILANCE OF CAMBODIA**

- Assists trafficked persons with legal support (filing complaints and identifying lawyers)
- Indirect intervention through networking with anti-human trafficking stakeholders in Cambodia and Thailand

Ms. Chhim Sangvat (Pro	oject Coordinator)
Tel	012 972 547
E-mail	vigilance@online.com.kh
Note	
ž	

# Skills Training & Job Placement

### **KAMPOT JOB CENTER**

 Employment and labor market information services for job seekers, employers, and training providers

ADDRESS: Kampot Institute of Polytechnic - 1 Ousakphea Village, Kampong Kandal Commune, Kampongbay District, Kampot

OFFICE	033 210 277
E-mail	jc_kampot@nea.gov.kh
Website	www.nea.gov.kh
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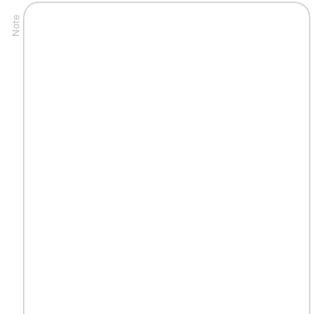
### **Legal Assistance**

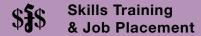
# CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- Referral to recovery shelters, as needed

### **LEGAL AID OF CAMBODIA (LAC)**

- Legal services for trafficked persons
- Grants to child victims of trafficking for vocational training





# THE CENTER FOR GLOBAL IMPACT (BYTAVI PROJECT)

- Sewing skills training for trafficked and HIV positive women (18-60 years)
- Livelihood and medical support for women and their families
- Job placement or assistance to start small micro-business

Ms. Sath Thea	ry (Operations Director)
Tel	012 739 078
E-mail	thearyario.cgi@gmail.com
Website	www.bytavi.com
Nehsite	www.centerforglobalimnact.org



### PREY VENG \*

# HOTLINE NUMBERS IN PREY VENG

National Anti-Human Trafficking and Juvenile Protection Hotline

Tel...... 023 997 919 / 017 276 222

LSCW 24/7 Anti-Trafficking Hotline

Tel......**077 455 516** 

**Damnok Toek Hotline** 



### **Coordination & Networking**

## CAMBODIAN LABOUR CONFEDERATION (CLC) (MIGRANT WORKER RESOURCE CENTER)

- Safe migration counseling (at center and in community) for potential and returned migrant workers
- Assists with and coordinates complaints from migrant workers and their families with Provincial DoLVT and relevant NGOs

ADDRESS: No 190, Village No 4, Sangkat Kampong Leav, Prey Veng City, Prey Veng Province

Mr. Tep Sopheap (Coordinator)



# Recovery and Psychosocial Support Services

### **CHILDREN AND LIFE ASSOCIATION (CLA)**

- Educational support to child victims of trafficking
- Shelter, vocational training and medical support for girls (0-15 years)
- Community-based care for trafficked victim boys under 18

Ms. Buth Saman (Directo	r)
Tel	012 538 749
E-mail	buthsaman@yahoo.com
Website	www.clacambodia.org
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e do S	

### DAMNOK TOEK CAMBODIA

- Support to vulnerable children (0-18 years) (orphans, victims of trafficking, substance/drug users, physically/ intellectually handicapped)
- Vocational training: carpentry, tailoring, sewing, barber, motor repair, and construction
- Mid- and long-term shelter with basic medical care and nutrition support

Hotline	089 500 008
Mr. Sovannarith Sam (Direc	ctor)
Tel	012 985 384
E-mailnea	kloeung@gouttedeau.org
Website	www.damnoktoek.org



### **Legal Assistance**

### **CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)**

- · Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- · Referral to recovery shelters, as needed

Mr. Dim Dan (Provincial Coordinator)
Tel
Mr. Lay Im (Investigator)
Tel
E-maillayim7@yahoo.com
Website www.adhoc_cambodia.org
No to the state of



### **Skills Training** & Job Placement

### STREET CHILDREN ASSISTANCE AND **DEVELOPMENT PROGRAMME (SCADP)**

- Community-based education support to children (kindergarten - grade 12)
- Vocational training: tailoring, motorcycle repairs, electronic repairs

Ms. Yim Sokhary (Director)
Tel012 546 655
Mr. Phorn Chea (Secondary Program Teacher)
Tel015 797 108
E-mailscadp.cambodia@gmail.com
Website www.scadp.org.kh
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### **PURSAT**



### **Legal Assistance**

### **CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)**

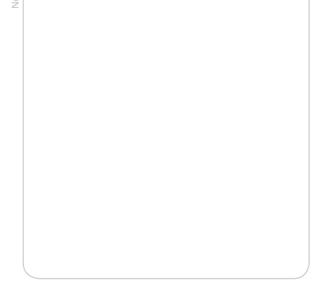
- · Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- · Referral to recovery shelters, as needed

Mr. Phuong Sothea (Provincial Coordinator) Tel......012 816 030 E-mail.....sothea\_angkor@yahoo.com Website ...... www.adhoc\_cambodia.org

### **CAMBODIAN LEAGUE FOR THE PROMOTION** AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- Legal aid and legal consultation to trafficked persons
- Short-and long-term assistance
- Immediate emergency assistance

24/7 Assistance
Mr. EngChhun Han (Coordinator)
Tel
OFFICE052 951 496
E-maillicadhops@yahoo.con
Website www.licadho-cambodia.org



# Skills Training & Job Placement

### **WATTANAK PHEAP**

- Long-term and short-term vocational training in handicrafts
- Short-term training in agriculture

Ms. Chim Rina (Project Manager)	
Tel012 8	583 861
OFFICE	52 4999
E-mailwpkkr@yah	oo.com
Websitewww.wathnakph	eap.org
Note	

### **SVAY RIENG**



# Recovery and Psychosocial Support Services

# THE CAMBODIAN CENTER FOR THE PROTECTION OF CHILDREN'S RIGHTS (CCPCR)

- Transit shelter for girls (3-25 years)
- Counseling, education, English & computer lessons, art therapy, and skills training in weaving/farming
- Reintegration assistance

9	
Mr. Sieng Ramo (Program Manager) Tel	
N N O I S	



### **Legal Assistance**

# CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

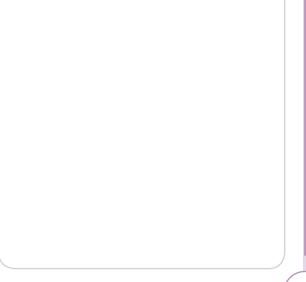
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- · Referral to recovery shelters, as needed

Mr. Prak Saran (Provincia Tel	l Coordinator) 012 304 925
prak.sarann@yahoo.com	044 945 910
Tel	016 711 540 www.adhoc-cambodia.org
Non	

# CAMBODIAN LEAGUE FOR THE PROMOTION AND DEFENSE OF HUMAN RIGHTS (LICADHO)

- Legal aid and legal consultation to trafficked persons
- Short- and long-term assistance
- Immediate emergency assistance

24/7 Assistance	066	<b>555</b>	309
Mr. Nouth Bophinnaroath (Coordina	ator)		
Tel	017	7 513	101
OFFICE	044	1 945	833
E-mailnaroathno	outh@y	ahoo.	com
E-maillicadh	no.sr@g	gmail.	com
Websitewww.licadh	no-cam	bodia	a.org



# Skills Training & Job Placement

### **SVAY RIENG JOB CENTER**

 Employment and labor market information services for job seekers, employers, and training providers

ADDRESS: Technical Training Institute in Svay Rieng - Mephleung Village, Svay Rieng Commune, Svay Rieng District, Svay Rieng

OFFICE........044 715 277
E-mail......jc\_svayrieng@nea.gov.kh
Website.....www.nea.gov.kh

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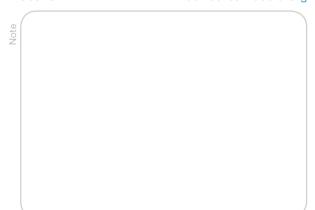
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### **Legal Assistance**

## CAMBODIAN HUMAN RIGHTS AND DEVELOPMENT ASSOCIATION (ADHOC)

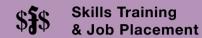
- Legal aid and legal consultation to trafficked persons
- Assistance with travel fees, medical support, and meeting basic needs of trafficked persons
- · Referral to recovery shelters, as needed



# COMMUNITY EMPOWERMENT AND LEGAL OUTREACH (CELO)

Legal aid and legal consultation to trafficked persons

<b>Hotline for Legal Coun</b>	seling 087 901 909
Mr. Pok Puthyrith (Executive	ve Director)
Tel	088 505 53 53
OFFICE	032 676 5757
E-mail	puthyrithpok@gmail.com
Note	



### **OUR OBJECTIVE ORGANIZATION**

- Informal education for returned child migrants (under 18 years): English and computer classes, accounting, administrative, information technology, and motivational skills
- Short-term shelter up to 18 months
- Job placement support after training completion

# Note

# Regional Embassies & Hotlines

### **Vietnam**

Royal Embassy of Cambodia 71A, Tran Hung Dao St. Socialist Republic of Vietnam

+844 942 4788

+844 942 4789

camemb.vnm@mfa.gov.kh

Royal Consulate General of Cambodia No. 41, Phung Khac Khoan, Hochiminh City, S.R.Vietnam

+848 8 29 2751 camcg.hcm@mfa.gov.kh

### **Thailand**

Royal Embassy of Cambodia 518/4 PrachaUthit Rd. (Soi Ramkamhaeng 39) Wangtonglang, Bangkok 10310

+66 029 5758 512 camemb.tha@mfa.gov.kh

### India

Royal Embassy of Cambodia W-112, Greater Kailash, Part II, New Dheli 110 - 048, India

+911 129 214 435 +911 129 214 436

camemb.ind@mfa.gov.kh

### Indonesia

Royal Embassy of Cambodia Jl. TB. Simatupang Kav. 13 Jakarta Seletan 12520, Indonesia

+62 217 8 12 523 camemb.jkt@mfa.gov.kh

### Malaysia



Royal Embassy of Cambodia No. 46, Jalan U-Thant, 55000 Kuala Lampur, Malaysia

+603 42 571 150 +603 42 573 711

camemb.mys@mfa.gov.kh

# Regional Migrant & Anti-Human Trafficking Coalitions

India

- Mekong Migration Network www.mekongmigration.org info@mekongmigration.org
- Border Issues Group for Cambodia (BIG C) ptcosvy@camitel.com
- Chab Dai Coalition
   www.chabdai.org
   aimee.brammer@chabdai.org
- Cambodia and Thailand Anti Human Trafficking Network (CAHT) kk@hcc-cambodia.org for Cambodian Side somponglpn@gmail.com for Thai side
- Coalition to Abolish Modern-Day Slavery in Asia (CAMSA)

www.camsa-coalition.org daniel.lo@bpsos.org Malaysia Hotline: 1-800-222 - 2672

- Foundation for AIDS Rights (FAR) Thailand: +66 (0) 835 5433 608
- Thai Trade Unions Migrant Resource Centre +66 (0) 2 384 0438



### South Korea



53-8 Hanan Dong Yougsan Gu Seoul Korea (Republic)

+82 237 851 041 camboemb@korea.com



Thadeua Road, KM2 Vientiane, PO. Box .34, Lao P.D.R.

+85 621 314 952 camemb.lao@mfa.gov.kh

### Japan



8-6-9, Akasaka, Minato-Ku 107-0052 Tokyo Japan

+81 354 128 521 aap33850@hkg.odn.ne.jp www.cambodianembassy.jp

### **Philippines**



Unit 7A-B/7th Floor Country Space I Bldg Senator, Gil Puyat Ave. Makati City Metro Manila **Philippines** 

+63 28 101 896 cam.emb.ma@netasia.net

### **Singapore**



400 Orchard Road, #10-03/04 Orchard Towers, Singapore 238875.

+65 67 324 764 www.recambodia.net

# **Government Assistance and Contacts**

The National Committee to Lead the Suppression of Human Trafficking, Smuggling, Labor Exploitation and Sexual Exploitation in Women and Children is working to stop trafficking in Cambodia.

The Department of Anti-Human Trafficking and Juvenile Protection of the Ministry of Interior has established a hotline number (023 997 919/017 276 222)) for victims of trafficking and persons wishing to report cases of trafficking and related suspicious activities.

The Ministry of Foreign Affairs Legal and Consular Department has established a focal point and contact number for migrant issues (023 21 26 41).

The Ministry of Social Affairs, Veterans & Youth Rehabilitation (MOSVY) Human Trafficking Department have offices & social worker staff in every province that assist with reintegration and repatriations for victims of human trafficking and exploitation.

•	Phnom Penh	737	374
•	Banteay Meanchey Province 012	654	818
•	Battambang Province012	984	123
•	Kampong Cham Province016	953	272
•	Kampong Chhnang Province012	913	875
•	Kampong Speu Province012	289	991
•	Kampong Thom Province012	835	904
•	Kampot Province012	688	919
•	Kandal Province011	626	261
•	Kep Province012	828	801
•	Koh Kong Province011	886	319
•	Kratie Province012	449	688
•	Mondulkiri Province012	917	127
•	Oddar Meancheay Province 011	222	296
•	Pailin Province012	254	527
•	Preah Vihear Province012	723	311
•	Prey Veng Province012	649	231
•	Pursat Province012	<b>598</b>	159
•	Ratanakiri Province012	303	385
•	Siem Reap Province012	794	379
•	Sihanoukville Province016	859	786
•	Stung Treng Province012	881	630
•	Svay Rieng Province011	953	272
•	Takeo Province	793	943

If the provincial office cannot be contacted, the MOSVY office in Phnom Penh may be contacted for assistance: **012 686 877**.

## **Acknowledgements**

The Referral Directory: Services for Returned Migrants and Survivors of Trafficking, Cambodia 2012 was compiled and published by Chab Dai Coalition and the International Labor Organization (ILO), in collaboration with the Ministry of Social Affairs, Veterans, & Youth Rehabilitation (MOSVY) and the National Committee to Lead the Suppression of Human Trafficking, Smuggling, Labor Exploitation and Sexual Exploitation in Women and Children (NC-STSLS). The directory was reviewed by stakeholder forums and partner agencies prior to publication.

This referral directory is provided for information purposes only. It does not claim to be an exhaustive list of organizations providing services to survivors of human trafficking or returned migrants in Cambodia, and inclusion in the directory offers no endorsement, approval or guarantee of the service providers listed herein.

Although every effort has been made to include as many relevant organizations as possible, it is anticipated that future editions of the directory will require amendments. Please contact Chab Dai Coalition with any modifications, additions, or deletions to the services listed by sending an email to cambodia@chabdai.org.

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**Coordination and Networking** 



Recovery and Psychosocial Support Services



Legal Assistance



**Medical Services** 



**Skills Training & Job Placement**